Vicmap® Special Bulletin

**22 November 2024**

# Logo: Victoria State Government Department of Transport and PlanningA blue square with white lines  Description automatically generated with medium confidenceVicmap services during the 2024–25 holiday period

Need more information?

Find out more about the government’s initiatives at **dtp.vic.gov.au**

As the holiday season approaches, we want to let you know about temporary changes to Vicmap support.

The changes are outlined below.

## Vector data

The final publication of Vicmap for the 2024 calendar year will be on Saturday 21 December 2024 for:

* Vicmap vector data (both whole data and feature edits)
* Incremental Update Format (IUF).

Vicmap will return to regular publication from Saturday 11 January 2025.

## Services

[Vicmap as a Service](https://www.land.vic.gov.au/maps-and-spatial/data-services/vicmap-as-a-service) and [DataShare](https://datashare.maps.vic.gov.au/) will continue to operate as normal over the holiday season.

The maintenance and refresh of data within these services will continue to align with the data publication dates above.

## Imagery

No changes are expected.

## Customer service

A Change Management freeze will be applied between Monday 16 December 2024 and Monday 13 January 2025. This means no structural changes to data models can be made during the freeze window. Response times for customer support queries may also be longer than usual.

Vicmap remains committed to supporting emergency management and critical operations, regardless of the time of year.

We appreciate your understanding as we adjust our schedules to accommodate the holiday season. Thank you for your continued partnership, and we wish you a safe and happy holiday season.

## Get in touch with us

For further information or to contact our helpdesk, please email vicmap@transport.vic.gov.au.

For Vicmap change advisory notices and updates, visit [Vicmap change notices](https://www.land.vic.gov.au/maps-and-spatial/spatial-data/updates-to-vicmap/vicmap-change-notices).

If you would like to subscribe to change notices ongoing, please forward your contact details to vicmap@transport.vic.gov.au.

To influence and shape our products and services, we encourage you to join our Vicmap User Reference Group (VURG). To find out more, please email vicmap@transport.vic.gov.au.